

Notice on Data Processing

INTRODUCTION

Hévíz Spa Saint Andrew's Hospital for Rheumatic Diseases (represented by: Dr. Attila Kvarda, Director General; tax number: 15813729-2-20; registered office: 8380 Hévíz, Dr. Schulhof Vilmos sétány 1) (hereinafter: Hotel, Institution, data controller) issues the following notice:

In accordance with REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), we hereby provide the following information.

This notice on data processing governs the data processing of the following websites: www.hotelspaheviz.hu

The notice on data processing is accessible via the following websites: <http://hotelspaheviz.hu/adatvedelem>

Amendments to the notice shall take effect upon their publication at the above address.

Data processing registration numbers: **NAIH-114673/2017., NAIH-114280/2017.**

CONTACT DETAILS OF THE DATA CONTROLLER:

Name: Hévíz Spa and Saint Andrew's Hospital for Rheumatic Diseases

Registered office: 8380 Hévíz, Dr. Schulhof Vilmos sétány 1.

E-mail: hotel@spaheviz.hu, info@spaheviz.hu

Telephone: +36 83 501 708

Fax: +36 83 340 587

DEFINITION OF TERMS

1. „personal data”: means any information relating to an identified or identifiable natural person („data subject”); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the natural person;
2. “data processing”: means any operation or set of operations which is performed on an item of personal data or on sets of personal data, whether by automated means or otherwise, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

3. „data controller”: means any natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; if the purposes and means of such processing are determined by Union or Member State law, the data controller or the specific criteria for its nomination may be provided for by Union or Member State law;
4. „data processor”: means a natural or legal person, public authority, agency or other body which processes the personal data on behalf of the data controller;
5. „recipient”: means a natural or legal person, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not. Public authorities that are entitled to access personal data in the framework of an individual investigation in accordance with Union or Member State law shall not be regarded as recipients; the processing of the aforementioned data by such public authorities shall be in compliance with the applicable data protection rules in accordance the purposes of the data processing;
6. “the data subject's consent”: means any freely given, specific, informed and unambiguous expression of the wishes of the data subject whereby the data subject, in the form of a statement or by means of a clear affirmative action, indicates that he or she consents to the processing of personal data relating to him or her;
7. “personal data breach” means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed;

PRINCIPLES RELATING TO THE PROCESSING OF PERSONAL DATA

Personal data shall be:

- a) processed lawfully, fairly and in a transparent manner in relation to the data subject („lawfulness, fairness and transparency”);
- b) collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; further processing for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes shall, in accordance with Article 89 (1), not be considered to be incompatible with the initial purposes („purpose limitation”);

- c) adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed („data minimisation”);
- d) accurate and, where necessary, kept up to date; all reasonable steps must be taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay („accuracy”);
- e) kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be stored for longer periods insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) subject to implementation of the appropriate technical and organisational measures required by this Regulation in order to safeguard the rights and freedoms of the data subject (‘storage limitation’);
- f) processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures (‘integrity and confidentiality’).

The data controller shall be responsible for, and able to demonstrate, compliance with the above („accountability”).

DATA PROCESSING

HOTEL BOOKINGS, REQUESTS FOR QUOTES

1. The fact of data collection, the range of processed data and purpose of the data processing:

Personal data	Purpose of the data processing
Name and Surname	Necessary for making contact, booking, and issuance of a proper invoice.
E-mail address	Communication and provision of information related to the booking.
Telephone number	Communication, more effective consultation regarding matters relating to the booking and to billing.
Billing name and address	The issuance of a proper invoice, drafting and conclusion of the contract, determination of its content and the monitoring of its fulfilment, the billing of charges arising therefrom, and enforcement of any claims related thereto.

Data relating to the booking (date and time, time of arrival, time of departure, number of adults, number of children, ages of children, type of board, room type)	Facilitating the booking.
Date of booking/request for price quote.	Performance of technical operations
IP address at the time of booking/request for price quote.	Performance of technical operations

It is not necessary for the e-mail address to contain any personal data.

2. Data subjects: All data subjects who have booked on the website (or by post, fax or in person).
3. Duration of data processing, deadline for data deletion: The data will be deleted immediately following the sending of a response to the User’s request for a price quote (in this case, the data controller may not send a newsletter to the User), unless the User has booked a room. If a User has booked a room in the Service Provider’s system, a contract has been concluded. With respect to this contract, the deadline for the deletion of personal data: 8 years in the case of accounting documents (pursuant to Section 169 (2) of Act C of 2000 on Accounting).
4. Recipients of the personal data: The recipients of the personal data are exclusively persons who need to access such information in order to perform their work and fulfil their responsibilities.
5. Personnel potentially entitled to access the personal data: The personal data may be processed by the sales and marketing staff of the data controller, respecting the aforementioned principles. The Hotel may share your personal data with contracted service providers that it uses for the processing of your request. These partner service providers are contractually bound to process the received data confidentially and securely, and to use the personal data solely for the provision of the requested services. The Institution does not sell, lease or transmit personal data to third parties without your consent, except, in the case of court and administrative proceedings, to comply with applicable laws or to protect the rights of the Institution and the property of the State of Hungary.
6. The rights of the data subjects in relation to the data processing:

- The data subject may request from the data controller access to personal data concerning him or her (right of access),
 - the rectification of such data (right to rectification),
 - its erasure (right to be forgotten),
 - or restriction of the processing of his or her personal data (right to restriction of processing), and
 - the data subject has the right to receive the personal data concerning him or her, which he or she has provided to a data controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another data controller without hindrance from the data controller (right to data portability),
 - and may object to the processing of the personal data for a particular purpose (right to object), and
 - the data subject has the right to withdraw the consent at any time.
7. The data subject may initiate the accessing, deletion or modification of the personal data, the restriction of their processing, the portability of the data, and the filing of an objection against data processing, in the following ways:
- by post to H-8380 Hévíz, Dr. Schulhof Vilmos sétány 1
 - by e-mail to the hotel@spaheviz.hu or info@spaheviz.hu email address,
 - by telephone on +36 83 501 708.
8. Legal ground for the data processing: the voluntary consent of the data subject in accordance with Article 6 (1) (a) of the GDPR, Section 5 (1) of the Information Act, and Section 13/A (3) of Act CVIII. of 2001 on Electronic Commerce Services and Certain Issues related to the Information Society (hereinafter: Electronic Commerce Act).
9. Please be informed that
- the processing is based on your consent.
 - you are required to provide personal data so that we can make the booking.
 - the consequence of a failure to provide personal data is that we will be unable to process your booking or request for a price quote.

THE USE OF THERAPEUTIC SERVICES

1. The fact of data collection, the range of processed data and purpose of the data processing:

Personal data	Purpose of the data processing
Name and Surname	Making contact
E-mail address	Communication
Telephone number	Communication, more effective consultation regarding matters relating to the booking.

Data related to health status (age, diseases, medical history)	Facilitating provision of the service
Date of the booking	Performance of technical operations
The service being used	Performance of technical operations

It is not necessary for the e-mail address to contain any personal data.

2. Data subjects: All data subjects using the therapeutic services
3. Duration of data processing, deadline for data deletion: The data processing lasts until the end of the term.
4. Personnel potentially entitled to access the personal data, recipients of the personal data: The personal data may be processed by the staff working at the data controller's therapeutic department and front desk, respecting the aforementioned principles.
5. The rights of the data subjects in relation to the data processing:
- The data subject may request from the data controller access to personal data concerning him or her, the rectification of such data or the restriction of its processing, and
 - may object to the processing of such personal data, and
 - the data subject has the right to data portability, and the right to withdraw the consent at any time.
6. The data subject may initiate the accessing, deletion or modification of the personal data, the restriction of their processing, the portability of the data, and the filing of an objection against data processing, in the following ways:
- by post to H-8380 Hévíz, Dr. Schulhof Vilmos sétány 1
 - by e-mail to the hotel@spaheviz.hu or hotel@spaheviz.hu email address,
 - by telephone on +36 36 515 803.
7. Legal ground for the data processing: the voluntary consent of the data subject in accordance with Article 6 (1) a) of the GDPR, Section 5 (1) of the Information Act, and Section 13/A (3) of Act CVIII. of 2001 on Electronic Commerce Services and Certain Issues related to the Information Society (hereinafter: Electronic Commerce Act):

The service provider may, for the purpose of providing the service, process such personal data as is technically indispensably necessary for providing the service. Should all other conditions be identical, the service provider shall choose and, in all cases, operate the tools used for the provision of services related to the information society, in a manner that ensures that the processing

of personal data only takes place where this is strictly necessary for the provision of the service and for the fulfilment of other purposes determined in this Act, and shall do so only in the necessary extent and for the necessary duration.

8. Please be informed that
 - the processing is based on your consent.
 - you are required to provide personal data so that we can complete your table booking room booking.
 - the consequence of a failure to provide personal data is that we will be unable to process your booking.

DATA PROCESSORS USED

Hosting service provider

1. Activity performed by the data processor: Provision of hosting services
2. Name and contact details of the data processor:
Morgens Design Kft.
8800 Nagykanizsa, Csányi László u. 2.
Company registration number: 10-09-035946
30-648-0047
3. The fact of data processing, the range of processed data:
All personal data provided by the data subject.
4. Data subjects: All data subjects using the website.
5. Purpose of the data processing: Making the website accessible and ensuring its proper operation.
6. Duration of data processing, deadline for data deletion:
Immediately upon cancellation of the registration.
7. Legal ground for the data processing: the User's consent in accordance with Section 5 (1) of the Information Act, and Article 6 (1) a) of the GDPR, and Section 13/A (3) of Act CVIII. of 2001 on Electronic Commerce Services and Certain Issues related to the Information Society (hereinafter: Electronic Commerce Act).

THE USE OF GOOGLE ANALYTICS

1. This website makes use of Google Analytics, a web-analysis service provided by Google Inc. („Google”). Google Analytics uses what are referred to as „cookies”, which are text files stored on your computer that make it possible to analyse the use of the website visited by the User.
2. The information generated by cookies related to the website used by the User is regularly transmitted to one of Google's servers located in the USA, and stored there. Prior to transmission, Google shortens the User's IP within

Member States of the European Union or in other states that are party to the agreement on the European Economic Area, through the website activation of IP anonymization.

3. The sending of the full IP address to a Google server in the USA, and its shortening there only takes place under exceptional circumstances. At the request of the operator of this website, Google will use this information to evaluate how the User has used the website, and furthermore to generate reports for the website's operator regarding activity on the website, and to provide additional services related to the use of the website and of the internet.
4. The IP address transmitted by the User's browser for Google Analytics is not cross-referenced with other Google data. Users may prevent Google cookies from being stored by configuring the appropriate settings of his or her browser, but please bear in mind that this may limit the functionality of the website. You can also prevent Google from collecting and processing cookie-based data (including the IP address) and data related to the User's browsing behaviour, by downloading and installing a browser plug-in available via the following link. <https://tools.google.com/dlpage/gaoptout?hl=hu>
More information is available at the following link: <https://support.google.com/analytics/answer/6004245>

NEWSLETTER AND DIRECT MARKETING

1. Pursuant to Section 6 of Act XLVIII of 2008 on the Basic Requirements and Certain Restrictions relating to Commercial Advertising Activities, any User may grant prior express consent for the Service Provider to send him or her promotional offers and other items, using the access details provided by him or her during registration.
2. Furthermore the Guest (User), observing the provisions of this notice, may grant consent for the Service Provider to process his or her personal data necessary for the sending of promotional offers.
3. The Service Provider shall not send unsolicited promotional messages, and the User may unsubscribe from the sending of promotional offers free of charge, subject to no limitations and without giving reasons. In this event, the Service Provider shall delete from its records all his or her personal data required for sending promotional messages, and shall not contact the user with any further promotional offers. Users can unsubscribe from advertisements by clicking on a link in the message.
4. The fact of data collection, the range of processed data and purpose of the data processing:

Personal data	Purpose of the data processing
Name, e-mail address	Identification, facilitating subscription to the newsletter
Time of subscription	Performance of technical operations
IP address at the time of subscription	Performance of technical operations

5. Data subjects: All data subjects subscribing to the newsletter.
6. Purpose of the data processing: sending of electronic messages (e-mail, SMS text messages, push messages) containing advertisements to the data subject, provision of the latest information on products, offers, new functions, etc.
7. Duration of data processing, deadline for data deletion: the data processing lasts until withdrawal of the consent; that is, until cancellation of the subscription.
8. Personnel potentially entitled to access the personal data, recipients of the personal data: The personal data may be processed by the sales and marketing staff of the data controller, respecting the aforementioned principles.
9. The rights of the data subjects in relation to the data processing:

The data subject may request from the data controller

- access to personal data relating to him or her (right of access),
 - the rectification of such data (right to rectification),
 - its erasure (right to be forgotten),
 - or restriction of the processing of his or her personal data (right to restriction of processing), and
 - the data subject has the right to receive the personal data concerning him or her, which he or she has provided to a data controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another data controller without hindrance from the data controller (right to data portability),
 - and may object to the processing of the personal data for a particular purpose (right to object), and
 - the data subject has the right to withdraw the consent at any time.
9. The data subject may initiate the accessing, deletion or modification of the personal data, the restriction of their processing, the portability of the data, and the filing of an objection against data processing, in the following ways:
 - by post, to H-8380 Hévíz, Dr. Schulhof Vilmos sétány 1.

- by e-mail to the info@spaheviz.hu or hotel@spaheviz.hu e-mail address,
- by telephone on +36 83 501 708.

10. Data subjects may unsubscribe from the newsletter free of charge at any time.

10. Legal ground for the data processing: the voluntary consent of the data subject in accordance with Article 6 (1) a) of the GDPR, Section 5 (1) of the Information Act, and Section 6 (5) of Act XLVIII of 2008 on the Basic Requirements and Certain Restrictions relating to Commercial Advertising Activities:

The advertiser, advertising service provider or the publisher of the advertisement – within the scope determined in the consent – maintains a record of personal data of data subjects making declarations of consent to them. Data – relating to the recipient of the advertisement – entered in this record may only be processed in accordance with the declaration of consent, until its withdrawal, and may only be transferred to third parties with the prior consent of the data subject.

11. Please be informed that

- the processing is based on your consent.
- you are required to provide personal data if you wish to receive a newsletter from us.
- the consequence of a failure to provide personal data is that we will be unable to send newsletters to you.

INTERNAL DATA PROTECTION

1. Legal ground for the processing: consent of the data subject, granted by signing the registration card.
2. Purpose of the data processing: ensuring compliance with the provisions of legislation related to tourism tax.
3. Duration of the data processing, deadline for data deletion: the period in which the competent authority can check fulfilment of the obligations determined by the applicable law; furthermore, in the case of a contract, the deadline – in accordance with Section 169 (2) of Act C of 2000 on Accounting – is 31 December of the 7th year following the given year.
4. Processed data: name, e-mail, address, identification card number, nationality, date of birth, vehicle registration number, other personal data.
5. Personnel potentially entitled to access the personal data: The personal data may be processed by the staff of the data controller's financial department, respecting the aforementioned principles.

DATA PROCESSING RELATED TO BUSINESS CARDS

1. Legal ground for the data processing: voluntary consent of the User, which is granted when the User hands over a business card containing his or her personal data to the Service Provider.
2. Processed data: name, telephone number, residence, e-mail address, workplace, address of the workplace, and other personal data on the business card.
3. Purpose of the data processing: networking, facilitating interpersonal communication.
4. The provisions of this notice on data processing must be applied as appropriate in relation to the provision and processing of business cards.
5. Deadline for data deletion: the data may be processed until withdrawal of the consent; that is, until an instruction is given to destroy the business card.
6. Personnel potentially entitled to access the personal data: The personal data may be processed by the staff of the data controller, respecting the aforementioned principles.

SOCIAL MEDIA SITES

1. The fact of data processing, processed data:
The public profile picture of the User, and his or her name as registered on social media sites Facebook/Google+/Twitter/Pinterest/Youtube/Instagram, etc.
2. Data subjects:
All data subjects who are registered on social media sites Facebook/Google+/Twitter/Pinterest/Youtube/Instagram, etc. and who have "liked" the website.
3. Purpose of the data processing: Promoting the sharing and "liking" of certain elements of the website's content, its products, its special offers and the website itself on the social media sites.
4. Duration of data processing, deadline for data deletion, personnel entitled to access the personal data, and the rights of the data subjects in relation to the processing: Information on the source of the data, its processing, the means of transfer and legal grounds for data processing is available for data subjects on the social media site concerned. The processing takes place on the social media sites, so the duration of the data processing, the means and opportunities for erasure and modification of the data, are governed by the rules of the social media site concerned.
5. Legal ground for the data processing: voluntary consent

of the data subject to the processing of his or her personal data on the social media sites.

CUSTOMER RELATIONS AND OTHER DATA PROCESSING

1. Should any questions arise when using the services of the data controller, or if the data subject has a problem, he or she may contact the data controller via the channels provided on the website (telephone, e-mail, social media sites, etc.).
2. The received e-mails, messages, data provided by phone, via Facebook, etc., together with the name and e-mail address of the data subject as well as any other voluntarily provided personal data, will be erased by the data controller no later than 2 years after the provision of such information.
3. Information on instances of data processing not listed in this notice will be provided by the Institution at the time of receiving the data.
4. The Service Provider is required to provide information, communicate and transfer data and provide documentation on the basis of an exceptional request by an authority, or at the request of other agencies on the basis of statutory authorisation.
5. In such cases, the Service Provider shall provide the agency making the request – insofar as it has indicated the exact purpose and scope of the data – with the personal data, in an amount and in the extent strictly necessary for fulfilling the purpose of the request.

THE RIGHTS OF DATA SUBJECTS

1. Right of access
You have the right to obtain from the data controller confirmation as to whether or not personal data relating to you are being processed, and, where that is the case, access to the personal data concerned and to the information listed in the decree.
2. Right to rectification
You have the right to secure from the data controller, without undue delay, the rectification of inaccurate personal data concerning you. Taking into account the purposes of the processing, you are entitled to have incomplete personal data completed, including by means of providing a supplementary statement.
3. Right to erasure
You have the right to obtain from the data controller the erasure of your personal data without undue delay,

and the data controller is required to erase personal data relating to you without undue delay, subject to fulfilment of specified conditions.

4. The right to be forgotten

If the data controller has made the personal data public and is under an obligation to erase the personal data, the data controller, taking into consideration the available technology and the cost of implementation, will take reasonable steps – including technical measures – to notify the data controllers who are processing the personal data of the fact that you have requested the erasure, by such data controllers, of any links to, or copies or reproductions of, the personal data in question.

5. Right to restriction of data processing

You have the right to obtain, from the data controller, restriction of processing where one of the following applies:

- you contest the accuracy of personal data, in which case the restriction applies for a period that allows the data controller to verify the accuracy of the personal data;
- the data processing is unlawful and you oppose the erasure of the data and instead request the restriction of their use;
- the data controller no longer needs the personal data for the purposes of the processing but you request them for the establishment, enforcement or defence of legal claims;
- you have objected to processing, in which case the restriction applies to the period lasting until it is established whether the legitimate grounds for the data controller override your legitimate interests.

6. Right to data portability

You have the right to receive the personal data relating to you, and which you have provided to a data controller, in a structured, commonly used and machine-readable format; and you also have the right to transfer such data to another data controller without hindrance from the data controller to whom the personal data was originally provided (...)

7. Right to object

You shall have the right to object at any time, on grounds relating to your particular situation, to the processing of your personal data (...), including profiling based on the aforementioned provisions.

8. Objections to direct marketing

Where personal data are processed for direct marketing purposes, you have the right to object at any time to the processing of personal data relating to you for such marketing, including profiling to the extent that it is related to such direct marketing. If you object to data processing for direct marketing purposes, the personal data may no longer be processed for such purposes.

9. Automated decision-making in individual cases, including profiling

You have the right not to be subject to a decision based solely on automated data processing – including profiling – which has legal consequences for you, or which otherwise affects you in a similarly significant extent.

The previous paragraph is not applicable if the decision:

- is necessary for entering into or fulfilling a contract between you and the data controller;
- has been made on the authority of Union or Member State law to which the data controller is subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests; or
- is based on your explicit consent.

DEADLINE FOR ACTION

The data controller will inform you of any action taken in response to the aforementioned requests without undue delay but no later than within 1 month following the receipt of the request.

If necessary, this deadline may be extended by 2 months. The data controller will inform you of any extension of the deadline, indicating the reason for the delay, no later than within 1 month following receipt of the request.

If the data controller does not take action in response to your request, the data controller will inform you without delay, but no later than within 1 month following the receipt of the request, of the reason for the decision to take no action, and of the fact that you can lodge a complaint with a supervisory authority and exercise your right to legal remedy.

SECURITY OF DATA PROCESSING

Taking into account the latest advances in science and technology, the costs of implementation, and the nature, scope, context and purposes of processing, as well as the risks of varying likelihood and severity, to the rights and freedoms of natural persons, the data controller and the data processor shall implement the appropriate technical and organisational measures necessary to guarantee a level of data security that is appropriate given the extent of the risk, including, inter alia, where appropriate:

- a) the pseudonymisation and encryption of personal data;
- b) the ability to ensure the uninterrupted confidentiality, integrity, availability and resilience of processing systems and services;
- c) the ability to restore the availability of, and access to, personal data in a timely manner in the event of a physical or technical incident;
- d) a process for regularly testing, assessing and evaluating the

effectiveness of technical and organisational measures for ensuring the security of the data processing.

The data controller does not use SSL encryption on the website.

INFORMING THE DATA SUBJECT OF A PERSONAL DATA BREACH

If the personal data breach is likely to result in a high risk to the rights and freedoms of natural persons, the data controller must inform the data subject of the personal data breach without undue delay.

The information provided to the data subject must describe, clearly and in plain language, the nature of the personal data breach, and must communicate the name and contact details of the data protection officer or the name and contact details of another contact person who can provide more information. It must also communicate the likely consequences of the personal data breach, and describe the measures taken or proposed by the data controller to address the data breach, including, where appropriate, measures to mitigate the possible adverse consequences of the personal data breach.

The data subject does not have to be informed if any of the following conditions are met:

- the data controller has implemented appropriate technical and organisational protection measures, and these measures have been applied in respect of the personal data affected by the personal data breach, in particular measures – such as the use of encryption – that render the data unintelligible to any persons who are not authorised to access the personal data;
- the data controller has taken measures, after the personal data breach, which ensure that the high risk that it presents to the rights and freedoms of the data subjects is no longer likely to materialise;
- providing the information would involve disproportionate effort. In such cases, the data subjects must be informed through the public disclosure of information, or similar measures ensuring that the data subjects are informed in a similarly effective manner.

If the data controller has not already informed the data subject of the personal data breach, the supervisory authority, having considered whether the personal data breach is likely to pose a high risk, may order the informing of the data subject.

REPORTING THE PERSONAL DATA BREACH TO THE SUPERVISORY AUTHORITY

The data controller must, without undue delay and, where possible, no later than 72 hours after learning of the personal data breach, report the personal data breach to the supervisory authority with competence under Article 55,

unless the personal data breach is unlikely to pose a risk to the rights and freedoms of natural persons. If the report to the supervisory authority is not made within 72 hours, it must be accompanied by the reasons for the delay.

RIGHT TO LODGE A COMPLAINT

Complaints against any infringement on the part of the data controller may be lodged with the National Authority for Data Protection and Freedom of Information:

National Authority for Data Protection and Freedom of Information

1125 Budapest, Szilágyi Erzsébet fasor 22/C.

Mailing address: 1530 Budapest, Postafiók: 5.

Telephone: +36 1 391 1400

Fax: +36 1 391 1410

E-mail: ugyfelszolgalat@naih.hu

AFTERWORD

In the course of drafting this notice we took the following legislation into consideration:

- Regulation (EU) 2016/679 of the European Parliament and of the Council (27. April 2017) on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)
- Act CXII of 2011 on the Right to Informational Self-determination and Freedom of Information (hereinafter: “Information Act”)
- Act CVIII of 2001 on Electronic Commerce Services and Certain Issues related to the Information Society (especially Section 13/A)
- Act XLVII of 2008 on the Prohibition of Unfair Commercial Practices Against Consumers;
- Act XLVIII of 2008 on the Basic Requirements and Certain Restrictions on Commercial Advertising Activities (especially Section 6)
- Act XC of 2005 on Electronic Freedom of Information
- Act C of 2003 on Electronic Communication (especially Section 155)
- Opinion No. 16/2011 regarding the EASA/IAB recommendation on best practice for behavioural online advertising
- Recommendation of the National Authority for Data Protection and Freedom of Information on data protection requirements for the provision of preliminary information
- Act CLXIV of 2005 on Commerce
- Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC